A PROM for LTCs which incorporates domains beyond those traditionally included would be valuable to stakeholders.

Over PROMs for LTCs predominantly focus on health and social care outcomes in LTCs.

Stakeholders were keen that the PROM works at the individual management level, and that service users are involved in the development of the PROM.

Use of PROMs in health and social care domains of potential relevance, but rarely for LTCs.

Relevant outcome domains for LTCs could be a method to aid health and social care services in assessing outcomes in LTCs.

This research aimed to investigate the uses and potential content for a PROM for LTCs.

**BACKGROUND**

- Over 15 million people in England live with at least one long-term condition (LTC).
- It is a central priority of the UK government to assess and improve outcomes in LTCs.
- Patient-reported outcome measures (PROMs) could be a method to aid health and social care services in assessing outcomes in LTCs.
- This research aimed to investigate the uses and potential content for a PROM for LTCs.

**METHODS**

**Conceptual Literature Reviews on:**
1. Condition-specific and generic PROMs for LTCs
2. Relevant outcome domains for LTCs
3. Use of PROMs in health and social care

**Semi-structured interviews** with 31 stakeholders in health and social care

Interviews were audio-recorded with consent, transcribed verbatim and analysed using a framework approach in QSR NVivo 10.

**DISCLAIMER AND ACKNOWLEDGEMENTS**

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Disclaimer: The views expressed on this poster are those of the authors and not necessarily those of the NHS, the NIHR or the Department of Health.

**RESULTS**

**Stakeholder Interview Themes**

**Uses of a PROM for LTCs**

Stakeholders mentioned a variety of potential uses for PROMs in the context of LTCs.

- Establish value of service or intervention
- Commission and provide services that reflect service user priorities
- Understand outcomes for specific groups and specific services
- Inform care through service-user/practitioner conversations
- Engage service users in achieving goals

**Content of a PROM**

Stakeholders espoused a holistic bio-psychosocial concept of LTCs and felt that a PROM should use a broad understanding of functioning (including physical, psychological and social).

**Table 1: Stakeholder Interviewee Characteristics**

<table>
<thead>
<tr>
<th>Job Role</th>
<th>No.</th>
<th>Total No. People</th>
</tr>
</thead>
<tbody>
<tr>
<td>NHS Policy and Commissioning</td>
<td>4</td>
<td>31</td>
</tr>
<tr>
<td>Health and Social Care Service</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>GP</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Nurse Practitioner</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Psychiatrist</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>GP Commissioner</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Consultant Physician</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Social Care Services Manager</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Charity/Voluntary Organisation</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>Healthcare Service Provider</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Clinical Commissioning Non-clinic</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Public Health Commission</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Patient and Public Involvement</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Total No. People (NB: Two participants held more than one job role)</td>
<td>31</td>
<td></td>
</tr>
</tbody>
</table>

Most stakeholders firmly held that a PROM for LTCs should work at the individual level and be meaningful to service users and front-line practitioners first and foremost. Other uses, such as for quality improvement or commissioning, were considered important but secondary to this goal.

**IMPLICATIONS**

- A PROM for LTCs which incorporates domains beyond those traditionally included would be valuable to services.
- Stakeholders were keen that the PROM works at the individual management level, and that service users are involved in the development of the PROM.
- The next stage will involve in-depth interviews with a diverse sample of individuals with LTCs to determine potential domains and item content for an LTC PROM.
- The feasibility of combining multiple uses in a single PROM for LTCs will require further research and rigorous testing in practice.